



Gary Alexander, Consulting Project Manager and Solutions Architect

Highly experienced Consulting Project Manager and Solutions Architect with a consistent record of achievements in the successful delivery of leading-edge ERP and digital projects; leading and training internal and external high-performance multidiscipline teams to deliver key infrastructure and change projects within timeframes and budget.

Technical Expertise

- NetSuite ERP
- Dell Boomi
- MS Dynamics NAV
- Project Management
- System Implementation
- Server Architecture
- Network Management
- Budget & Salary Management
- End User Training

Career Summary

Consulting Project Manager

Lily's Kitchen

Sept '16 – present

- Managing all aspects of NetSuite ERP implementation including:
 - Business Process Mapping and Requirements Gathering sessions
 - Implementation of NetSuite core functionality
 - User Acceptance Testing and Conference Room Pilot Scheme
 - Super User/End User Training
 - Data Migration
 - Go Live planning and cut over
 - Third Party Partner integrations including Ecommerce Platform, 3PL (warehouse), Dell Boomi.
- Leading internal Project team to ensure the success of the implementation.
- Configuration and customization of NetSuite as required.
- Reporting to the Board throughout.

Acting Head of IT

RH Smith & Sons (Smiffy's)

Apr '14 – May '16

- Managing all aspects of the company's IT strategy; planning and initiating key projects, recruiting managing and developing personnel; reporting all IT activities to the board.
- Leading a team of 12, providing technical support, Dynamics NAV development and web services; project managing cabling and technology requirements for large-scale office upgrades.
- Managing the successful launch of a new ecommerce website, turnover of £250,000+ in year-one.
- Writing job specifications, managing recruitment consultancies, negotiating rates, and interviewing suitable candidates.
- Manage the ongoing development of NAV 2009 since go-live; manage requests; create specification requirements; testing; implementation.
- Project to review, evaluate and recommend implementation of NAV 2016 upgrade.

Solutions Architect**Painted Red****2002 – present**

- Own company, established to assist companies of all sizes and industry sectors, providing highly confident IT consultancy and solutions architect service; designing networks, supplying, configuring and installing all server, desktop, laptop, printer and network hardware and software, landline and mobile telephony; providing bespoke software solutions for the client's needs.
- Project Manager for two-year multi-million-pound Microsoft Dynamics NAV 2009 SP1 implementation across a global business in conjunction with K3 Business Technology Group.
- Project Manager for the full tendering process for handheld and voice-picking systems, from initial stages through review to the awarding of project contract. Integrating same with NAV 2009.
- Providing business analysis, business process mapping, scoping and recommendations following system health checks; implementing UAT strategy; co-ordinating end user training; providing Go Live support and customer-specific training guides. This was for the NAV 2009 project.
- Providing consultancy on application software, online applications, web services, cloud based technology, telephony, mobile phone contracts, third-party software integration and EDI; delivering solutions across multiple verticals including Finance, Sales & Marketing, Purchasing, HR, Payroll, Time & Attendance, Resource Planning and Warehouse Management in NAV 2009.

IT Manager**Worldzap Ltd****Apr'01 - Mar '02**

- Developing, implementing and supporting all aspects of technology throughout the company in UK and Switzerland; developing proposals for new technology deployments.

Business Systems Manager**Iron Mountain (Europe)****Apr '99 - Mar '01**

- Project managing the development and support of all software throughout the division in the UK and France; managing the replacement of the vault management software; establishing and maintaining relationships with management and third-party developers.

IT Support Consultant**Ramsey Healthcare, Bedford****Feb '95 - Apr '99**

- Responsible for the evaluation, purchase, rollout and support for all hardware and software throughout the Group; providing remote and on-site support to 22 hospitals and the corporate office.

Implementation Officer**TSB plc, Victoria Square, Birmingham****Oct '90 - Feb '95**

- Responsible for the installation and acceptance testing of new computer systems and software releases; providing technical advice and support for the helpdesks, covering 1,400 branches.

Skills Snapshot**Communication and interpersonal skills**

- Managing and maintaining clear and accurate communication across disciplines, departments, and relevant internal and external stakeholders; ensuring specific project requirements are being met; communicating clearly to technical and non-technical audiences.
- Networking productively and appropriately: sharing and developing ideas with peers, establishing and maintaining excellent working relationships with key influencers and stakeholders.

Analytical and problem-solving skills

- Strong financial management skills with excellent planning and organisational understanding of long-term and short-term objectives, ensuring activities follow defined processes and criteria.

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- Implementing and managing operational strategies, ensuring projects are delivered in the most efficient and cost-effective manner; multitasking effectively, prioritising appropriately, and working flexibly to balance competing demands; thriving in a fast-paced cross-functional environment.
 - Identifying risks and potential issues, demonstrating sound commercial judgement with strong analytical and problem-solving skills; combining a high level of intellectual calibre with a pragmatic and commercial approach to responsibilities.

Planning and leadership skills

- Strong interpersonal skills, demonstrating professionalism, good humour and a proactive approach; actively providing support and guidance to team members; diligently mentoring and monitoring performance, delegating tasks appropriately in relation to role, skills, and competence.
- Logical and analytical thinker with the ability to evaluate and decipher complex information and respond quickly to changing circumstances; working closely and effectively with cross-departmental teams, collaborating effectively with the optimal use of resources.
- Overseeing the reporting of information in relation to projects, progress and performance, alongside all other aspects of team operations; contributing to the support and development of a fully competent and highly motivated department.

References

Professional and personal references are available on request.