Ross Grant, NetSuite Consultant
Painted Red
Jan 2019- Present

ERP Consultant, trainer and trouble shooter with full exposure to implementation lifecycle. An adaptable, resourceful and enthusiastic NetSuite Consultant, with a good understanding of business processes and strong analytical and problem-solving skills.

Project Experience

NetSuite OneWorld Optimization for ACC Aviation Ltd
Functional Consultant
September 2019- December 2019 (initial 2-month contract extended)

ACC recently implemented NetSuite as their integrated ERP system. With the system bedding into all departments and international offices they needed support in the final delivery of NetSuite, building reporting and analytics functionality to support and drive the day to day business.

I was Initially tasked with assisting the finance team. This involved extensive requirements gathering with each team member to enable me to understand their specific financial reporting needs to be able to perform their day to day duties and also enable them to build their management accounts pack specifically from data pulled from NetSuite.

Some of the main Financial Reports Created included:
P&L to include impact of unapproved transactions
Balance Sheet
A/P and A/R Aging
Saved searches to create journals for Accrued Costs & Revenue and Deferred Costs & Revenue
Monthly GP Report broken down by broker Contributions for all regions
Overdue Invoices
Supplier Payment holds
Monthly Report of total invoice values per customer

Once the reports were signed off by the CFO, I tailored and published dashboards for each member of the finance team.

This process was then repeated for the other departments within the business: ACMI, Charter, Interiors. Reporting on specific KPI's for each area and publishing Dashboards to support each Director and the individual Brokers.

In total I created and published unique Dashboards for 16 roles shared between 48 Users.

NetSuite OneWorld implementation for Tomorrow London Ltd
Functional Consultant
March 2019 – August 2019 (6-month contract)

Tomorrow London began their NetSuite OneWorld Implementation in October 2018. I joined the project in March, just as the Finance Team were about to go live and I was able to undertake the essential NetSuite Administrator go live support tasks, including:

- Subsidiary management
- Customer/Vendor setup
- Data management
- System configuration and customization of forms, fields and records
- Provision and development of financial reports and saved searches
- Troubleshooting errors and issues within NetSuite

- Creation of users, managing user access and maintaining system access/roles and permissions
- Providing end user training and supporting documentation
- Providing ongoing support

Phase 2 of the project covered Design to Build, Order to Cash, Procure to Pay and Ecommerce. I was involved in each of those work streams, taking the lead on the Procure to Pay process which included:

- Having responsibility for the integration with Tomorrow London's 3PL integration partner Patchworks and ensuring all Procure to Pay processes were successfully implemented with Tomorrow London's Integrated Warehouses.
- Liaising daily with Patchworks throughout the integration and undertaking extensive testing in a number of areas including:
    - Purchase Orders
    - Inventory Adjustments
    - Transfer Orders
    - Vendor Returns
    - Customer Returns
- Go Live preparation with individual users including creation of user adoption documentation, assisting with User Acceptance Testing and leading multiple workshops and demonstrations of NetSuite functionality.
- Creation and publication of several, highly complex Saved Searches, to satisfy the business' reporting needs.
- Creation and publication of dashboards for multiple users of the Operations & Logistics teams, achieved through requirements gathering to understand the key measures that needed to be included.
- Undertaking a significant amount of Data Migration. Migrating open Purchase Orders from SAP into NetSuite via CSV import. The original Excel files exported from SAP required extensive manipulation in order to get them into an acceptable format for NetSuite.

General Career Experience

I came to Painted Red from a Recruitment background having spent 3 years working as a NetSuite Recruiter. During that time, I built up a vast network within the NetSuite arena and, having seen first-hand how often businesses need to employ specialist external resource to optimize their NetSuite platform, I decided to change my career direction.

The years I spent working closely with NetSuite end users has given me an exceptional insight into what clients need from a NetSuite Consultant and what expertise I need to provide.

Building on that extensive experience, I have successfully completed the following NetSuite courses:

- NetSuite Essentials
- NetSuite: Administrator Fundamentals
- NetSuite ERP Fundamentals
- Accounts Payable Fundamentals
- Accounts Receivable Fundamentals
- SuiteAnalytics: Reports and Searches
- SuiteFlow: Workflow Fundamentals
- NetSuite: Financial Management
- Inventory Item Costing
- Sales Force Automation: Fundamentals

During the initial months at Painted Red, I spent time shadowing my senior colleagues on customer sites. This allowed me to gain invaluable, hands on experience within a variety of business sectors. Throughout this period of time, I undertook numerous NetSuite Administrator tasks, assisted with training sessions, tested custom solutions, configured custom fields, custom records, saved searches and reports. I have also encountered a substantial amount of data migration, as well as the inevitable end user troubleshooting.