



ORACLE NETSUITE
Certified–SuiteFoundation

Tracy Mills, ERP Consultant

ERP and WMS Consultant, trainer and trouble shooter with full exposure to implementation lifecycle including UAT, solution design and ongoing systems support.

Project Experience

Nature's Bounty

NetSuite Functional Consultant & WMS Advisor

- Assistance in setting up Spanish Subsidiary
- Leading UAT for Spanish Subsidiary
- Go Live Support for Spanish Subsidiary
- Assisting with set up and testing of Customs Warehouse Data Exchange
- Go Live Support for Customs Warehouse Data Exchange
- Ozlink support across all Subsidiaries
- Undertaking Brexit process review and providing support
- Configuration of Dashboards
- Configuration of Saved Searches and Reports
- Day to day trouble shooting and end user support
- Undertaking general NetSuite Administrator tasks

Performance Health Limited

NetSuite Systems Administrator, Functional Consultant & WMS Specialist

- Providing training on WMS Next Gen for 110 users
- Preparing training documentation for WMS Next Gen module
- Extensive testing of WMS Next Gen module
- Reviewing Item Master which is heavily customized
- Reviewing Case Management processes
- Configuration of Workflows to automate previously manual processes
- Configuration of DC processes to work inline with NetSuite WMS
- Test lead on 4 rounds of SIT
- Liaising with NetSuite technical team and testing bespoke development
- Creating all end user training material and training schedules for all areas of the Warehousing and Manufacturing vertical
- Creating and implementing processes between CS team and DC team for new NS WMS
- Training 40 staff on UI and RF functionality of WMS
- Creating custom Roles
- Creating custom forms to show only information relevant to the DC
- Creating Reports and Searches to improve performance
- Test Lead for WMS upgrade
- Test Lead for Efixes and regression testing
- Onsite Go Live and post Go Live support

Thor Photomedicine

NetSuite Systems Administrator and Functional Consultant

- Providing support to users who have been live with NetSuite OneWorld for 10 years.
- Redesigning/amending company templates and layouts
- Providing assistance with Saved Searches and customised reporting
- Providing ongoing customisation and configuration assistance
- Performing additional configuration and customisation as required
- Configuration of Workflows to streamline current processes
- Providing ongoing system and business solution advice and guidance
- Providing end user training and workshops
- Creation of Dynamic Groups for use with Marketing email campaigns for online training courses
- Continued configuration and support for Marketing email campaigns for online training courses
- Maintaining Duplicate Detection
- Assembly item and Bill of Materials set up and maintenance
- Ongoing end user support and resolving day to day issues as required

Microsoft Dynamics NAV implementation for global fancy dress manufacturer.

Super User, Process Manager, Training Manager and Lead on UAT

- Replacement of entire business system with a new implementation of Dynamics NAV throughout the whole organisation
- Carrying out substantial system testing
- Carrying out and co-ordinating substantial user acceptance testing
- Providing written documentation and guidance notes
- Providing onsite end user training
- System Administrator
- Managing conversion from paper based Warehouse Management to scanning
- Managing conversion from paper based Picking to voice/handheld
- Building and maintaining relationships with international 3PL to improve performance
- Substantial onsite Go Live support and ongoing system/user support

General Career Experience

Tracy has 28 years of experience working within the Warehousing vertical. What began as a very practical role led to her being an integral part of converting the entire business from an old legacy system to Microsoft Dynamics NAV. From there, Tracy managed further business and performance improvements as well as documenting all the processes in place and ensuring those processes were continually maintained and updated. In addition, she had the responsibility of training all staff involved on all areas of the system.

The involvement in these in-house projects made Tracy realise that her skill set had developed into something that would be invaluable to other businesses in similar situations so, in June 2018, she joined Painted Red as an ERP Consultant.

Tracy has also successfully completed the following NetSuite courses:

- NetSuite Certified SuiteFoundation
- NetSuite Essentials
- NetSuite Administrator Fundamentals
- Accounts Receivable: Fundamentals
- Accounts Payable: Fundamentals

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- NetSuite Financial Management
 - WMS Lite: Fundamentals
 - WMS Essentials
 - Wholesale/Distribution: Fundamentals EMEA
 - Inventory Item Costing
 - Marketing Automation Workshop
 - Sales Force Automation: Fundamentals
 - Software Fundamentals
 - Call to Resolution (Case Management)
 - WMS: Fundamentals
 - Demand Planning
 - SuiteFlow: Workflow Fundamentals
 - SuiteFlow: Advanced Workflows
 - SuiteAnalytics: Reports and Searches
 - SuiteAnalytics: Financial Reports & Searches
 - SuiteAnalytics: Advanced Searches
 - SuitePeople: Fundamentals

Tracy is highly motivated and excited to share her knowledge with clients to help them achieve (and maintain) a fabulously successful ERP implementation – as well as helping everyone to learn to love NetSuite!