Julia Wells, Principal Consultant

Experienced Functional ERP Consultant, Project Manager, trainer and trouble shooter with full exposure to implementation lifecycle, from requirements analysis and solution design to implementation and post implementation review, including data migration, user acceptance testing, training and support.

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Project Experience

NetSuite Consultancy, Training and Support to CityFibre Limited
Principal Functional Consultant

- Working with Finance Team and Transformation Manager.
- Running remote Training sessions to cover:
  o Fixed Assets
  o User Roles and Permissions
  o Amortization
  o Saved Searches and Reports
  o Automated Intercompany Management
  o IFRS 16 Leases
  o CSV Imports
- Providing ongoing support as required.

NetSuite Consultancy and Support to Disguise.one
Principal Functional Consultant

- Working directly with Systems Administrators alongside Finance Director and Finance team.
- Working to streamline current onerous process by reviewing NetSuite configuration.
- Implementing Workflows to streamline daily operations.
- Training Systems Administration team on Custom Forms, Custom Fields, Custom Records, Custom Segments, Workflow and Saved Searches.
- Re-classification of Users/Roles/Permissions.
- Testing bespoke solution for Intercompany Cross Subsidiary Fulfilment provided by NetSuite Technical team.
- Building role specific Dashboards.
- Providing ongoing support.

NetSuite Consultancy and Support to Retail Marketing Group
Principal Functional Consultant

- Working directly with Finance Director and Finance team, who have changed since the implementation in 2020 due to the Pandemic.
- Configuration and roll out of additional Subsidiary.
- Re-classification of Users/Roles/Permissions for data segregation.
- Resolving issues with VAT Return and Purchase reports not matching.
- Re-visiting End User Training after high turnover of staff during the Pandemic.
- Building role specific Dashboards.
- Providing ongoing support.

NetSuite OneWorld "Find & Fix" Optimisation Project for Optimum Medical Limited
Principal Functional Consultant

- Working directly with Head of Finance, CFO and IT Director.
- Configuration and implementation of additional NetSuite Subsidiaries.
- Creation of Custom Records to handle GP Prescription Database.
- Creation of Workflows to assist with core processes.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.

- Providing specifications to and liaising with NetSuite Developers.
- Performing additional configuration and customisation as required.
- Undertaking User Acceptance Testing.
- Providing end user training and supporting documentation.
- Building role specific Dashboards.
- Implementation of Fixed Assets.
- Implementation of Automated Intercompany Management.
- Providing support to WMS consultant during implementation of NetSuite WMS.
- Liaising with NetSuite ACS team to transition OM to a different level of support on completion of project.

NetSuite OneWorld Implementation for Talon Outdoor
Principal Functional Consultant
- Working directly with IT Projects Manager.
- Configuration and implementation of core NetSuite across UK and US Subsidiaries.
- Data Migration of all transactions for previous 3 years.
- Creation of Custom Records to handle Campaigns and manage linked transactions.
- Creation of Workflows to assist with core processes.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Providing specifications to and liaising with NetSuite Developers.
- Performing additional configuration and customisation as required.
- Undertaking User Acceptance Testing.
- Providing end user training and supporting documentation.
- Building role specific Dashboards.
- Implementation of Fixed Assets.
- Providing ongoing support to UK and US entities.

NetSuite SuiteSuccess Implementation for Retail Marketing Group
Principal Functional Consultant
- Working directly with Finance Director and Finance team.
- Configuration and implementation of Record to Report.
- Configuration and implementation of Procure to Pay.
- Configuration and implementation of Fixed Assets.
- Data Migration for opening TB, open POs, Vendor Bills and Expense Reports.
- Advanced Approval Workflow for Procure to Pay processes.
- Creation of Custom Records to handle delegation of approval.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Performing additional configuration and customisation as required.
- Providing end user training and supporting documentation.
- Liaising with NetSuite project team to resolve post go live configuration issues.
- Building role specific Dashboards.
- Providing ongoing support.

NetSuite Case Management implementation for Zellis HR and Payroll Bureau
Principal Functional Consultant
- Providing NetSuite support to internal team for bespoke implementation of NetSuite Case Management.
- Liaising with NetSuite personnel to clarify requirements, test custom solutions and document processes.
- Providing end user training and supporting documentation.
- Providing ongoing support
- Designing custom forms, fields, and workflow to accommodate changing processes
- Creating custom record solutions to accommodate specific business requirements

NetSuite ERP implementation for GDS Group
Principal Functional Consultant
- Working closely with Finance Director and Group Finance Manager on Data Migration tasks and reconciliation against legacy system.
- Providing assistance with creation of recurring Payroll journal to capture detail on Employee record.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Performing additional configuration and customisation as required.

- Providing end user training and supporting documentation.
- Providing ongoing support.

NetSuite ERP implementation for Prezola Limited
Principal Functional Consultant
- Implementation of NetSuite single instance.
- Leading the Analyse phase by running onsite business mapping sessions to facilitate requirements gathering.
- Delivering detailed business requirements documentation (BRD) and GAP analysis in accordance with NetSuite One Methodology.
- Configuration of NetSuite ERP including:
    - Record to Report
    - Design to Build
    - Procure to Pay
    - Order to Cash
- Delivering Configuration workshops for all core functionality.
- Liaising with third party integration providers throughout.
- Liaising with NetSuite Partner and client Technical teams in relation to re-development of Order Items.
- Liaising with WAERlinx WMS in relation to warehouse integration with NetSuite.
- Providing end user training and supporting documentation.
- Providing post go live support.

NetSuite ERP support for Kognity, a Swedish company providing Digital Textbooks
Principal Functional Consultant
- Implementing Fixed Asset module.
- Configuration of additional UK Subsidiaries.
- Implementing Contract Renewals.
- Implementing Advanced Revenue Management.
- Reviewing and reconfiguration of roles and permissions.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Performing additional configuration and customisation as required.
- Configuration of Workflows to streamline current processes.
- Providing assistance with data imports.
- Integration with Stripe/SuiteSync.
- Implementing Dunning Procedures.
- Providing ongoing system and business solution advice and guidance.
- Running Workshops on Customised Reporting and Saved Searches via video link.
- End user training provided via video link.

NetSuite ERP support for Prodec Limited
Functional Consultant
- Redesigning Advanced PDF layouts across multiple Subsidiaries.
- Reviewing and reconfiguration of roles and permissions.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Supporting Fixed Asset module.
- Supporting existing Advanced Revenue Management module.
- Performing additional configuration and customisation as required.
- Configuration of Workflows to streamline current processes.
- Providing assistance with data imports.
- Providing ongoing system and business solution advice and guidance.
- Providing end user training and workshops.
- Evaluating and providing guidance on the implementation of CRM functionality.
- Configuration of additional Subsidiary.

NetSuite ERP support for SuperAwesome Limited
Functional Consultant
- Support provided to Finance team who had been live with NetSuite for 18 months.

- Implementing BACS file generation and EFT payments for Vendors and Employees.
- Reviewing and reconfiguration of roles and permissions.
- Providing assistance with creation of recurring Payroll journal to capture detail on Employee record.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Performing additional configuration and customisation as required.
- Setting up statistical accounts and corresponding saved searches and allocation schedules.
- Providing functional mapping documentation of processes.
- Providing end user training, both classroom style and one to one.
- Configuration of Workflows to streamline current processes.
- Testing scripted solutions provided by NetSuite Developer.
- Providing assistance with data imports.
- Providing support for Dunning roll out.
- Providing support for CRM development.
- Providing support for Advanced Revenue Management.

NetSuite ERP implementation for Ivy Park (part of Arcadia Group)
Functional Consultant and Trainer
- Greenfield implementation.
- Support provided to internal Project Manager.
- Assisting with set up of Matrix items and Grid Order Management.
- Setting up Landed Cost templates.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Performing additional configuration and customisation as required.
- Providing full onsite end user training across all business areas.
- Providing end user training guides for future reference.
- Providing substantial assistance with User Acceptance Testing across all business areas.
- Testing scripted solutions provided by NetSuite Developer.
- Assistance with Data Migration.
- End user Go Live support, advice and guidance.

NetSuite ERP implementation for Lily's Kitchen
Assistant Project Manager and Functional Consultant
- FMCG environment with lot numbered inventory.
- Support provided to internal Project Manager.
- Advising on best practices and process improvements.
- Providing assistance with Saved Searches and customised reporting.
- Providing ongoing customisation and configuration assistance.
- Performing additional configuration and customisation as required.
- Working closely with Finance team to reconcile data between Sage legacy Systems and NetSuite.
- Support provided to Finance team for month end and year end procedures.
- Assisting Finance team with online VAT and EC Sales reporting.
- Providing end user training.
- Providing end user training guides for future reference.
- Assisting with User Acceptance Testing for each department.
- Testing scripted solutions provided by NetSuite and documenting new processes.
- Substantial assistance with Data Migration.
- End user onsite Go Live support, advice and guidance.
- Onsite post Go Live assistance, support and further training.

During full time permanent role with NetSuite from December 2015 – March 2017
NetSuite ERP greenfield implementation for startup organization within high profile Builders' Merchant.
Lead consultant
- NetSuite ERP delivered in a phased approach.
- Leading the Analyse phase by running onsite business mapping sessions to facilitate requirements gathering.
- Delivering detailed business requirements documentation (BRD) and GAP analysis in accordance with NetSuite One Methodology.
- Configuration of initial phase of NetSuite ERP including:
  - o Record to Report
  - o Design to Build

- o   Procure to Pay
- o   Order to Cash
- Delivering Configuration workshops for initial phase.
- Delivering complex functional requirements documentation (FRD) to provide solutions for GAPs identified during the Analyse phase.
- Liaising with third party integration providers throughout.
- Liaising with NetSuite Technical consultants throughout.
- Configuration of second phase of NetSuite ERP including:
  - o   Marketing to ROI
  - o   Record to Report (Advanced Financials, Fixed Asset Management, Budgets)
  - o   Design to Build (Assemblies & Work Orders, Advanced Inventory Management)
  - o   Lead to Order
  - o   Order to Cash
  - o   Procure to Pay (3 Way Match)
  - o   Call to Resolution
  - o   CRM Task Management

During full time permanent role with NetSuite from December 2015 – March 2017
NetSuite OneWorld ERP accelerated implementation for global manufacturer of heart rate monitors.
Lead consultant
- NetSuite OneWorld for 6 subsidiaries in 4 countries.
- NetSuite ERP delivered using the accelerated approach.
- Leading remote requirements gathering sessions.
- Delivering business requirements documentation (BRD).
- Configuring core system in line with BRD:
  - o   Record to Report
  - o   Design to Build
  - o   Procure to Pay
  - o   Order to Cash
  - o   Intercompany transaction management

During full time permanent role with NetSuite from December 2015 – March 2017
NetSuite OneWorld ERP and SCIS accelerated implementation for London fashion retailer.
Lead consultant
- NetSuite OneWorld ERP and SCIS (Suite Commerce In Store) delivered using the accelerated approach.
- Leading onsite requirements gathering sessions.
- Delivering business requirements documentation (BRD) for ERP and SCIS.
- Configuring core system in line with BRD:
  - o   Record to Report
  - o   Design to Build (Matrix Items)
  - o   Procure to Pay
  - o   Order to Cash
  - o   SCIS
- Delivering onsite configuration workshops for ERP and SCIS.
- Defining user acceptance scenarios and test plan.
- Providing advice and guidance throughout user acceptance testing phase.
- Advising on best practices and process improvements.
- Assisting with Data Migration.
- Providing onsite Go Live assistance and delivering onsite workshops.
- Post Go Live support and onsite training of staff.

During full time permanent role with NetSuite from December 2015 – March 2017
NetSuite ERP ongoing support to UK company providing mobility products and daily living aids.
Principal consultant
- NetSuite ERP shared implementation, live in 13 stores across the UK and Head Office.
- Onsite post Go Live assistance.
- Advising on best practices and process improvements.
- Working closely with NetSuite Partner to implement additional functionality.
- Delivering onsite workshops to educate staff.
- Providing onsite assistance and advice and guidance during each new store roll-out.
- Providing assistance with Saved Searches and customised reporting.

- Providing ongoing customisation and configuration assistance.
- Performing additional configuration and customisation as required.
- Assisting Finance team with daily/monthly/yearly processes.
- Working closely with Finance team to reconcile data between two Sage legacy Systems and NetSuite.
- Assisting Finance team with online VAT and EC Sales reporting.
- Providing end user training notes for future reference.

During full time permanent role with Painted Red Limited December 2010 – December 2015
Microsoft Dynamics NAV implementation to global fancy dress manufacturer.
Assistant Project Manager & Functional Consultant
- Replacement of entire business system with a new implementation of Dynamics NAV throughout the whole organization.
- Carrying out system testing.
- Co-ordinating user acceptance testing.
- Providing written software documentation and guidance notes.
- Providing onsite end user training.
- Providing onsite Go Live support.
- Providing telephone and remote access support throughout.

During full time permanent role with Painted Red Limited December 2010 – December 2015
MiraclePay and MiracleTime implementation to global fancy dress manufacturer.
Project Manager & Principal Functional Consultant
- Replacement of SAGE payroll and third party time and attendance system with MiraclePay and MiracleTime.
- Providing assistance with Data Migration.
- Carrying out system testing.
- Co-ordinating user acceptance testing.
- Co-ordinating parallel run.
- Providing written software documentation and guidance notes.
- Providing onsite end user training.
- Providing onsite Go Live support.
- Providing telephone and remote access support throughout.

During full time permanent role with Painted Red Limited December 2010 – December 2015
AccountView (now Visma Software) development and support of existing system to globally integrated design and manufacturing company

Project summary: Ongoing support of long standing software application used throughout the organisation, including migration to latest version.

Project roles: Project Manager for all ongoing development.
Scoping each development project.
Preparing technical specification.
Software testing.
Provision of accompanying software documentation/guidance notes.
On-site end user training.
On-site support.
Telephone and remote access support.